

1. COMPANY

Reading Scientific Services Limited

2. COMPANY LOCATION

Cadbury House, Sanderson Road, Uxbridge, UB8 1DH

3. JURISDICTION

England and Wales

4. CONDITIONAL USE OF THIS SITE

Your access to and use of this website and its contents (the "Site") is subject to the terms and conditions of these Terms of Use ("Terms of Use" or "Terms"), and all applicable laws. By accessing and using this Site, you (the "User" or "you") accept and agree to these without any limitation or qualification.

5. DEFINITIONS/INTERPRETATIONS

As used herein:

- "Damages" means any and all direct, special, indirect, consequential or punitive loss or other damages of any kind (whether in contract, including fundamental breach, tort, including negligence, or otherwise).
- "including" means "including but not limited to"
- "Materials sent to the Site" (and "materials you send to the Site" and other like terms) means anything emailed, uploaded, posted or otherwise transmitted or sent to the Site (whether information, text, material, data or samples or other) by you or another user excluding only Inputs/Outputs.
- "Inputs/Outputs" means any samples or raw data supplied by the Customer for the provision of the Services, and any results, reports and certificates of analysis, supplied by RSSL as part of its services or otherwise which may be accessed via the Site
- "Related Parties" means all of our parent, subsidiary and affiliated companies, Site Developers and other promotional partners.
- "Site Contents" means any and all information, text, images, audio, video, designs, names, logos, trademarks, data, code or other information, material or content on this Site.
- "Site Developer" means any party involved in creating, producing, delivering or maintaining the Site.
- "Use of this Site" (and "using" and other like terms) means "any and all use of the Site of any kind whatsoever, including access to, browsing of, reviewing, posting of, transmitting, reviewing, downloading, and other using the Site or any material on the Site."
- "Warranties" means any warranties or representations, express or implied (including, without limitation, any implied warranties of merchantability or fitness for a particular purpose, title, non-infringement or freedom from computer virus.

6. PRIVACY POLICY

6.1 We respect concerns about the privacy of your personal information. Please review our Privacy Notice for how we collect, use, disclose and manage your personal information.

You agree that any details you provide to Us in relation to Your account are correct, accurate and not misleading. You will promptly notify Us where there is any change in your details.

6.2 By registering and agreeing to these Terms, You acknowledge and agree that we may use your personal information in accordance with our Privacy Notice in order to:

- To complete registration, validate, run and maintain your account;
- For personal identification;
- To make improvements to the Site;
- To communicate with and serve notices to You and/or the Customer, including messages relevant You and news and information relevant to the Site.
- share your personal information with third parties who may use it for performing or facilitating part or all of our rights and obligations under these Terms;

7. REGISTRATION

7.1 Registration is restricted to business with whom We have a contractual relationship ("Customers"). Where You are employee of a Customer, You shall promptly notify Us if your depart the relevant Customer. In any event, You shall not access or use Your account, the Site and/or the Inputs/Outputs after departing the Customer or if you are

aware or should have reasonably known that you are not authorised to access or use them.

7.2 You agree registration is personal to You and You will not loan, hire or otherwise allow any third party to use Your registration details. It is your responsibility to keep your user details and password secret and safe and to regularly change it and you are responsible for any loss, damage, transaction or otherwise resulting from use of your user details password by any third party.

7.3 To use the site you must apply by completing our registration form. You must provide information we require which will include, without limitation, Your name, Your company email address, Your company name, supplier number, function, and job title. You must ensure that any contact details shown on the Site are correct and up to date. You must notify Us immediately in the event of any

discrepancies or changes. You agree You are authorised to provide the information to You submit to the Site. Individual users agree they have authority to enter into an

agreement with Us. We may request for evidence demonstrating you have the relevant authority from time to time and/or

prior to validating Your account.

8. USE OF THE SITE

8.1 General Use

- You shall keep the Site Content confidential except where such Site Content is publicly available.
- You may access and use this Site only for the commercial purposes of submitting and accessing Inputs/Outputs and/or communicating with Us, or as otherwise agreed in



writing with Us. In the absence of any express written agreement or where such agreement is silent, the production, submission, use and ownership and/or dissemination of Inputs/Outputs shall be determined in accordance with Our standard Terms and Conditions (as found here).

- You may not copy, reproduce, reuse, retransmit, adapt, publish, frame, post, upload, modify, broadcast or distribute Site Content in any way, including for any public or commercial purpose whatsoever, without our prior written permission.
- You may not use any third parties' likeness, names, and/or properties without their express permission.
- You may not send any Material to the Site or use the Site and the Site Content in any manner that is unlawful, harmful (including any virus), threatening, libellous, defamatory, obscene, scandalous, inflammatory, pornographic, indecent or profane or that could constitute or encourage a violation of any law.
- You are responsible for the accuracy, verification or completeness of information inputted, transmitted or transferred by You using the Site.
- You shall not to interrupt the Site and the Site Content in any way, damage them or attempt to gain unauthorised access to any part.
- You shall not attempt to gain unauthorised access to Inputs/Outputs or Site Content not made available to You.
- We may review, edit, or delete Materials you or others send to this Site, but are not obligated to do so.
- We may cancel any registration(s) or account(s) on this Site at any time, without notice or liability, for any reason, including if technical problems, irregularities or misuse occurs.
- We may record access to the Site and Site Content.
- You shall promptly notify Us when you become aware that You have been granted access and/or any other rights to Site Content or Inputs/Outputs that are not relevant to You and/or Inputs/Outputs that You should not have access to, and You shall immediately dispose of or refrain from further accessing or using such Site Content and Inputs/Outputs.
- You accept that the Site Content and Inputs/Outputs are only reliable if exported and used in conjunction with the in-built functions.

8.2 Sample Submission: Submission of samples by You via this Site shall be deemed not to be an offer nor it shall bind or impose any obligations on Us whether to provide services or otherwise. A Quotation shall be issued by Us which shall be deemed to be an offer by Us to provide the relevant services subject to the terms contained in Our Standard Terms and Conditions (as found here) unless otherwise expressly agreed in writing by Us.

9. WAIVER

We try to make the Site and its contents reliable, but inaccuracies may occur. Therefore, regardless of anything else on the Site or in these Terms:

use of the Site and the Site Content is at your own risk;

- the Site and the Site Content is provided to you "AS IS"; and
- to the fullest extent permitted by law, we and our Related Parties disclaim all Warranties regarding the Site, or liability for any Damages due to: * statements, errors or omissions in the Site; * content infringing any third party's rights; * viruses that may be transmitted to your computer; * linking to any other site or its nature or contents; or * any other matter regarding this Site and your use of it.

10. OTHER SITES

This Site may contain links to other web sites that we

do not own or operate. We do not control, recommend or endorse and are not responsible for these sites or their content, products, services or privacy policies. Downloading material from certain sites may risk infringing intellectual property rights or introducing viruses into your system. You should note when you leave this Site and read the privacy

policies and terms of these other sites. You should also independently assess the authenticity of any website which appears or claims that it is one of our sites (including those linked through an email).

11. INTELLECTUAL PROPERTY

11.1The Site and all intellectual property rights in it including but not limited to any Content including software code and underlying data are owned by Us (or our associated or affiliated companies or third parties who have licensed its brands to Company or contributed to this Site) ("Content Owner") (as applicable). Intellectual property rights means rights such as: copyright, trademarks, domain names, design rights, database rights, patents and all other intellectual property rights of any kind whether or not they are registered or unregistered (anywhere in the world). All Site Content remains the sole property of the applicable Content Owner who reserve all of their rights in any intellectual property in connection with these Terms.

11.2 Nothing in these terms grants you any legal rights in the Site other than as necessary to

enable you to access the Site and retrieve and display its content or print a copy of the Inputs/Outputs for your own commercial use. You agree not to adjust to try to circumvent or delete any notices contained on the Site (including any intellectual property notices) and in particular in any digital rights or other security technology embedded or contained within the Site.

11.3 Nothing on the Site should be construed as granting any license or rights to use or distribute any Site Content, without our express written agreement or of the other applicable Content Owner.

11.4 Subject to the application of the Privacy Notice to personal data, any Material you send to this Site will be deemed non-proprietary including but not limited to any

questions, comments, suggestions, ideas or other information, material or property.



12. GOVERNING LAW AND JURISDICTION

We control and operate the Site from the above Company Location (regardless of where hosting servers are located). All matters relating to the Site are governed by the laws of the Jurisdiction, without reference to conflict or choice of law principles. You agree that jurisdiction and venue for any legal proceeding relating to the Site shall be in appropriate

courts located in the above Jurisdiction. We do not warrant or imply that the Site or Site Contents on it are appropriate for use outside of the above Jurisdiction. The information set forth in this Site concerning any products or services is applicable only in the Jurisdiction, and these products or services may not be available in all locations. If you are located outside of this Jurisdiction, you are solely responsible for compliance with any applicable local laws. You are responsible for ensuring that You comply with all applicable laws relating to Your use of the internet and the Site.

13. SEVERABILITY

If for any reason, any provision herein is found void or unenforceable, it will be severed to the extent void or unenforceable and the remaining provisions will continue in full force and effect.

14. CHANGES

Please note, we may change information on this Site, the Site Content and/or these Terms, at any time without notice. You should regularly review these Terms for any changes. By continuing to use the Site, you agree to any changes, and by providing continued access to the Site we are providing you consideration for agreement to such changes.

15. TERMINATION

15.1 We reserve the right to:

- terminate or suspend the Site at any time without notice;
- terminate or suspend access to all or part of the Site at any time and at Our sole discretion, with or without notice;
- terminate or deactivate Your account, if it has been inactive for 12 months or more; and terminate or deactivate Your account, if we suspect misuse.

15.2 The Terms shall survive the above termination of the Site and/or Your account.

16. LIMITATION OF LIABILITY

Except for any legal responsibility that we cannot exclude in law, including death or personal injury caused by negligence and fraud or fraudulent misrepresentation, we:

- are not liable to You for any (direct or indirect) loss of profit, contract, reputation, goodwill, use, opportunity or loss or corruption of data, software and systems or other economic loss, or any other indirect or consequential loss or damage whatsoever and howsoever arising
- assume no liability for any modification, suspension or discontinuance of the Site. We shall not be liable in respect of any failure to perform or delay in performing our obligations under these Terms if the failure or delay is due

to causes outside its reasonable control including, but not limited to, strikes, lock-outs or other industrial disputes; breakdown of systems or network access; IT malware; or flood, fire, explosion or accident.

17. INDEMNIFICATION

17.1 By using this Site, you agree to indemnify, defend and hold harmless us and our Related Parties from all Damages, costs and expenses, including reasonable lawyer's fees and costs, arising out of any of the following:

- Any claims for infringement of intellectual property rights, libel, defamation relating to any Materials you send to the Site;
- Any activity relating to Your account, including negligent or wrongful conduct by you or anyone using the Site through Your account;
- Your breach of any provisions of these Terms;
- Any other matter regarding this Site and your use or misuse of it.

17.2 You agree to use best efforts to cooperate with us in the defence of any such matter. We reserve the right, at your expense, to assume the exclusive defence and control of any matter subject to indemnification by you.

18. CONTACT US

If you have any questions or comments regarding this Site, please contact us at the below "Contact" address, telephone number or e-mail.

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