In-House Training – Keeping It Simple

- Cost efficient – saving you money by training a number of staff at the same time
- Deliver a consistent message which ‘lands’ with everyone who attends
- No costly travel or accommodation
- No waste – pay only for the level of content you need
- Make the training ‘real’ by relating to your own company situations

We offer three simple approaches:

‘Off the shelf’
If one of our standard ‘open’ courses is what you are looking for then just give us a call and simply tell us which one you would like, when, where and for how many! We will ask a few simple questions just to make sure that the training will meet your objectives.

‘Tailored’
If one of our courses looks interesting, why not take the opportunity to have it tailored to suit your specific requirements – taking account of internal systems, procedures and policies. We will discuss the learning outcomes you want to achieve, and then tailor the course to meet them, using your own examples in the exercises.

‘Bespoke’
With an extensive network of highly skilled subject matter experts, we can develop a programme from scratch even if you don’t see what you are looking for on our website. If you are unsure of exactly how to achieve the results you need, one of our Training Consultants will work with you to design the right solution – anything from a single event to a full programme of courses and workshops – but always to deliver the outcome you require. We will arrange a discussion with you and then make recommendations in a proposal for your consideration.

Whatever your requirement, please give us a call – with no obligation we will show you how we can help.

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In-House Training Case Studies

‘Off the Shelf’ – Responsible Person (RP)
One of our clients recently experienced the benefits and convenience of running an RP course at their site, at a date that suited them. For 12 delegates, the ‘daily flat rate fee’ accorded substantial savings over a ‘per delegate fee’, and meant they did not have the otherwise significant cost of travel and accommodation associated with attending a public course.

‘Tailored’ – Report Writing
A client approached us to help them achieve more consistency with their reports – they were concerned that even with a standard template, different people created very dissimilar reports, some writing lengthy narrative, others only submitting a brief and unsuitable précis. We were able to tailor our standard open course on ‘Better, Faster Report Writing’ basing it on the company template, such that the training focused on understanding best practice and gaining agreement on what a good report looked like!

‘Bespoke’ – Failure Investigation
Following a challenging regulatory inspection, one of our clients was keen to improve failure investigation within their business. We were approached to design and run a series of workshops, based on significant audit findings. These were rolled out across different levels within the organisation (Senior Management, Supervisors and Operational Staff), resulting in a greater understanding of where things had gone wrong and, critically, recognition of how to make sustained improvements – improvements that were specifically noted by the regulatory inspectors when they returned.

Some of our most popular in-house courses include:
• Responsible Person
• Quality Risk Management
• Good Manufacturing Practice
• PQMS Lead Auditor
• Report Writing
• Failure Investigation
• ICH Q8, ICH Q9 and ICH Q10
• Stability

Call our Customer Service Team on 0118 9184076 or email enquiries@rssl.com for more information on our in-house training courses or to discuss your training requirements further.